

Child Online Privacy & Protection Act Disclosure

It is our policy to respect and protect the confidentiality, security and integrity of information about visitors to our website. Our privacy policy strictly complies with the Children's Online Privacy Protection Act.

Information we collect:

We do not collect any personal information about visitors to our web page. If a child emails a question to us or sends us an idea, we will collect the child's name and email address directly and solely for the purpose of responding to the question or registering the idea in our records. We do not currently use passive technologies, like "cookies," to collect or track information about our visitors, such as information about their computers or website activities.

How we use information:

We only collect information to respond to questions or receive ideas from account holders and we do not post any personal information. Except to answer questions emailed to us or register ideas sent to us, we do not use this information to contact our visitors, and we delete it from our records. We never sell, give, trade or otherwise share any information about our visitors with any outside sources. The Children's Online Privacy Protection Act prohibits website operators from asking a child under the age of 13 for more information than is reasonably necessary to participate in an online activity. We comply with this requirement.

To contact us:

Adults, such as parents or educators, who want to contact us about this policy or about our website, should contact us at compliance@citycu.org, (214) 515-0100 or at:

City Credit Union 7474 Ferguson Road Dallas, Texas 75228