



Electronic Statement Disclosure

Electronic statements (eStatements) contain all the same information as paper statements. You have the same opportunities to contact us about any errors or problems. By selecting this service, you consent to the following agreement:

1. Acceptance of Terms

This agreement is a contract that establishes the rules covering your receipt of monthly statements for your accounts at City CU. By entering into this agreement, you accept all of the terms and conditions contained herein. Please read them carefully.

2. Acknowledgement of Disclosures

By signing up for eStatements, you elect and authorize City CU to begin electronic delivery of your account statements and marketing material, as well as notices we are required to provide under applicable federal and state statutes. You must have an active, valid email account to use this service. If at any time your email address changes, you must notify the City CU immediately. You agree that failure to provide the credit union with an accurate and current email address is not the fault of the City CU. If at any time you need a printed paper statement, you can request one by mail, email or at a branch. Fees may apply.

Your eStatements will be delivered to the most current email address you have provided to us. You will be able to view and print your statements after you log in with your user ID and secure password to our online banking platform. You agree not to make your password available to anyone who is not authorized to sign on your account.

You further understand you will need a computer or other device with a working internet connection and the following:

- A compatible Internet browser that supports 128-bit encryption. The latest releases of most major commercial Internet browsers such as Microsoft Edge, Google Chrome and Apple Safari meet this standard. You agree to keep your browser up to date by using the latest release version for your browser at all times.
- Sufficient electronic storage capacity on your computer hard drive or other storage device or an available printer
- Adobe® Acrobat Reader version 4.0 or higher or other software that allows viewing, printing and retention of PDF documents

3. Your Right to Terminate

You may cancel your eStatement service at any time by providing us with a request in writing: by email to members@citycu.org or by mail to 8344 East R.L. Thornton Fwy., Suite 400 Dallas, TX 75228. Your request will take no longer than 15 days to become effective from the date we receive the request. If you cancel eStatements, we will resume sending you a statement via regular mail.

4. Our Right to Terminate

You agree that we can terminate eStatement service and provide you with mailed statements for any reason at any time.