

# ATM SECURITY



City CU reminds Members to practice safety precautions when using an ATM or night deposit facility.

# ATM Security

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- Prepare for ATM transactions prior to approaching the ATM or night deposit facility.
- Retain your receipts. Do not lend your debit card to anyone and do not leave your card or any other documents at the ATM or night deposit facility.
- Treat your debit card the same as cash and keep it in a secure location.
- Keep your PIN secret and memorize it. Do not give anyone information regarding your card or PIN over the phone.
- When using an ATM, place your body in a position to prevent others from observing your PIN when entered.
- At any ATM or night deposit facility, look out for any suspicious activity near the facility and make sure all approaches to the facility are well lit.
- Conceal cash received from the ATM to the best of your ability and count it after you have left the ATM.
- If anyone offers assistance while you are at an ATM, do not accept it. If you have started a transaction, consider canceling the transaction and leaving the ATM location.
- Compare your receipts with your monthly statement and notify us immediately if you suspect that an error or unauthorized transaction has occurred.
- In the case of a lost or stolen debit card, please contact **City CU** immediately at **(214) 515-0100**.



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States government.